

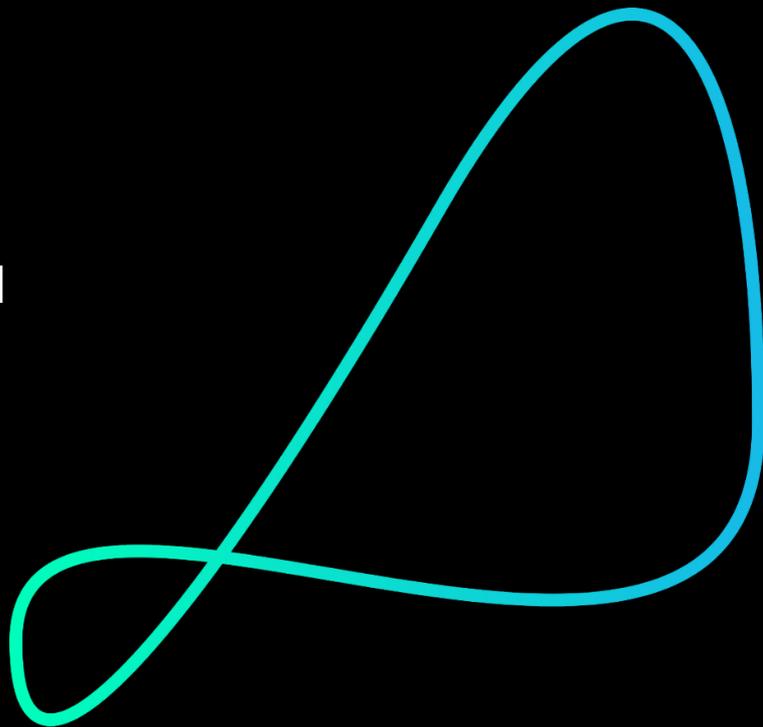


Improving Observability

using automated, OpenCensus-based application monitoring solutions.

... a talk about dogs and cats.

Alexander Wert

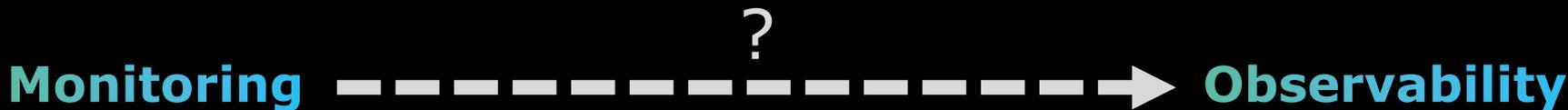




on's one hour of downtime
ay have cost it up to \$100
les

Who are these dogs?

Monitoring? Observability?



?

devopsification

Application



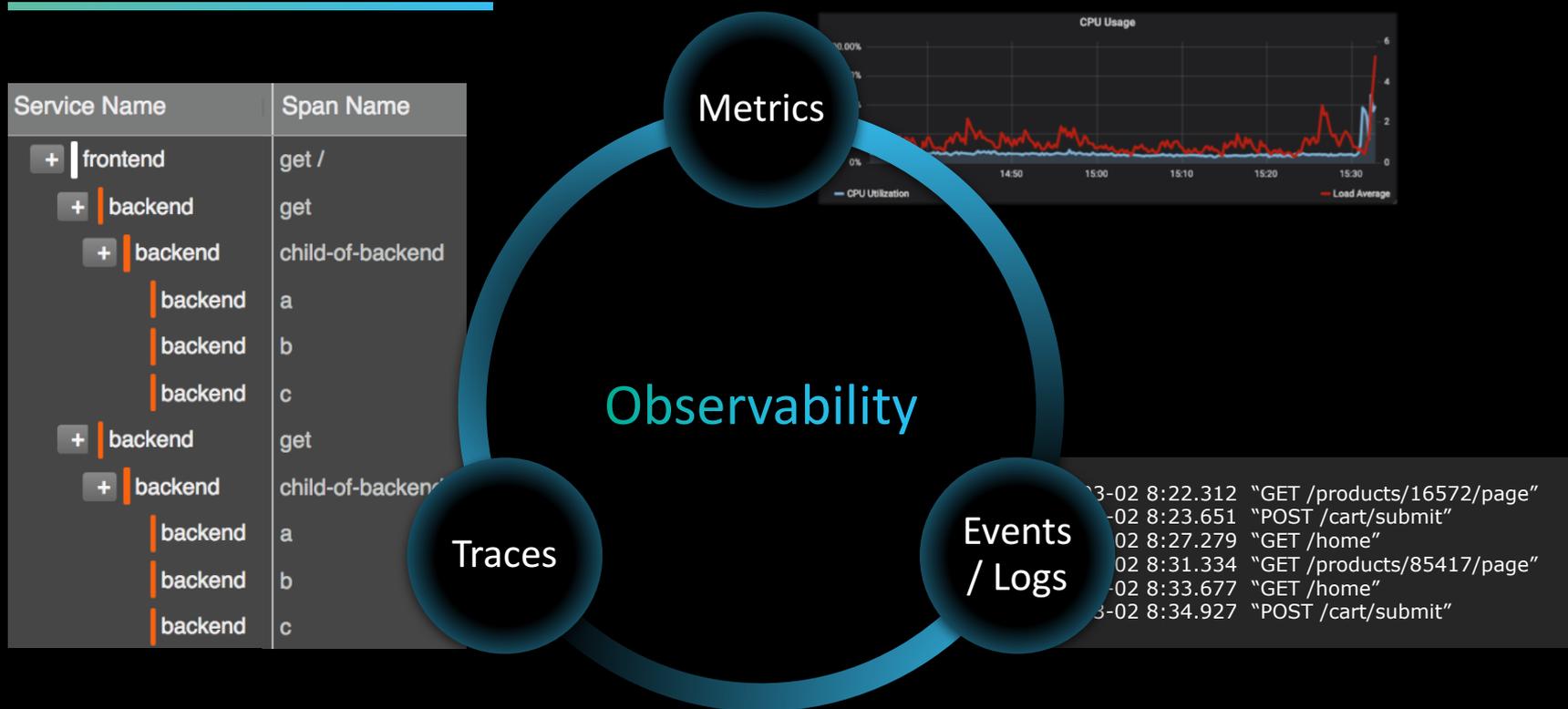
A screenshot of a tweet from Cindy Sridharan (@csridharan) with a "Follow" button. The tweet text is: "OH - 'Observability - because devs don't like to do 'monitoring' we need to package it in new nomenclature to make it palatable and trendy.'"

User Experience
Monitoring

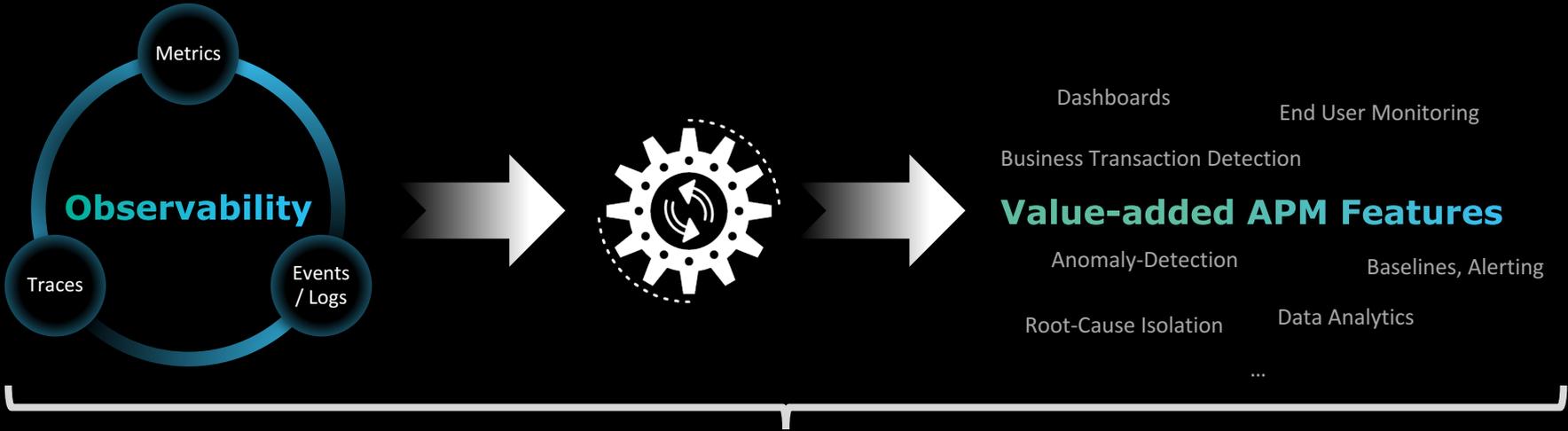
Digital Experience
Management

...

How we understand Observability ...



... and Application Performance Management



Application Performance Management

The Benefits of Open Source Tools APM ...



There are a lot of them



Used at high scale in production

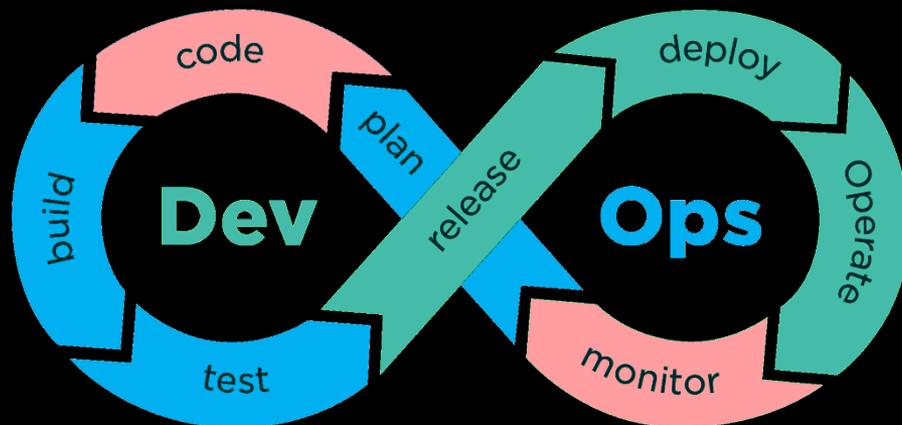


Specialized, narrow scope



Open, extensible, composable

Where many observability tools came from ...

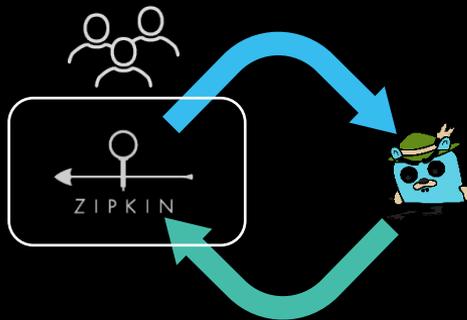


End-to-end responsibility

- Responsible for code & monitoring
→ Monitoring as code (same as logging)
- Freedom of choosing the tools a team works with

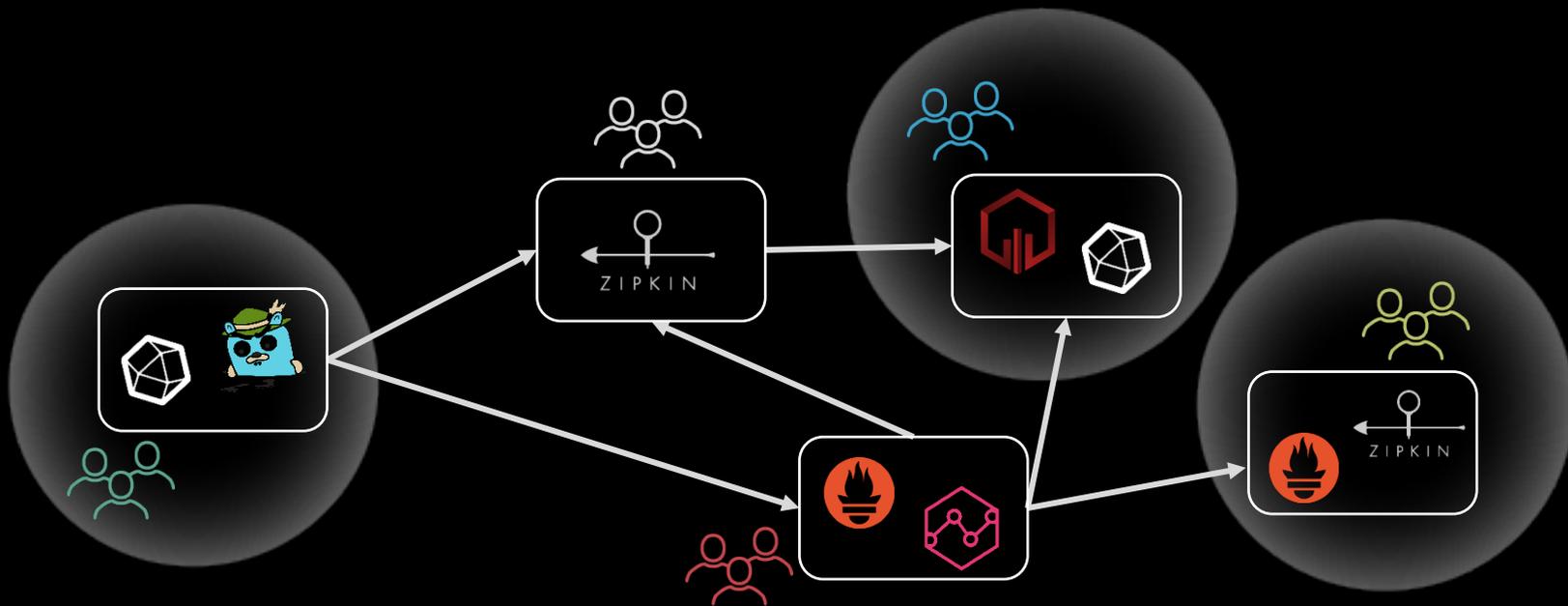
BUT, What about ...

... hardcoded dependencies to specific monitoring tools?



BUT, What about ...

... a holistic, overarching monitoring view?



BUT, What about ...

... the effort for maintaining monitoring code?

```
public void processRequest(HttpServletRequest request){
    TagContextBuilder tagCtxBuilder = Tracing.getTracer().emptyBuilder();
    tagCtxBuilder.put("service", TagValue.create("my crazy service"));

    TagContextImpl remoteTagContext = GET TAG CONTEXT FROM HTTP HEADERS

    if(remoteTagContext != null){
        TagValue origService = remoteTagContext.getTags().get("service");
        TagValue bt = remoteTagContext.getTags().get("bt");
        tagCtxBuilder.put("orig_service", origService);
        tagCtxBuilder.put("bt", bt);
    }

    Scope scope = tagCtxBuilder.buildScoped();

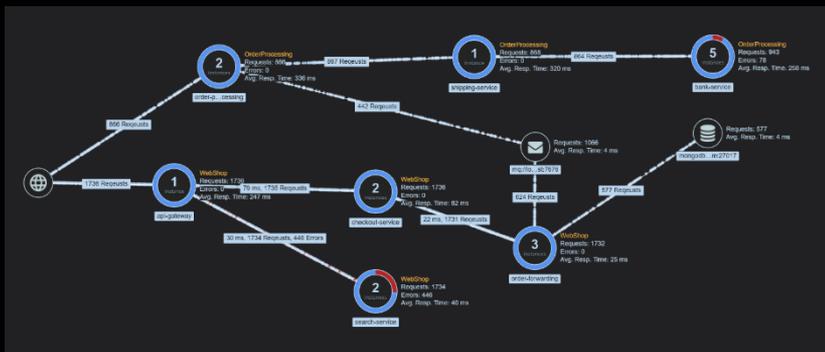
    HERE COMES THE ACTUAL APPLICATION LOGIC . . .
}
```

BUT, What ...

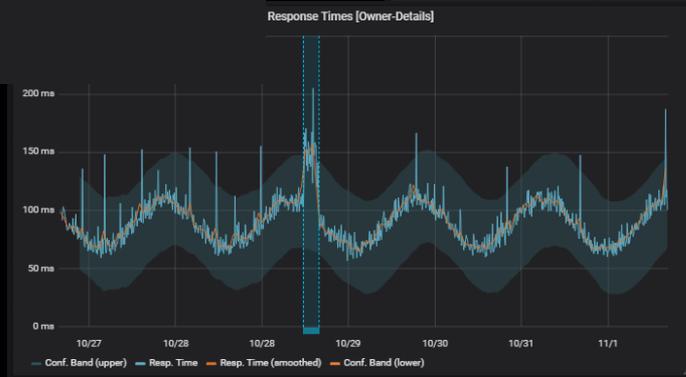
... if the context is not „perfect“ DevOps?

BUT, What about ...

... typical APM features?



Time	application	bt	Rate	Resp. Time	
2018-11-02 11:40:00	PetClinic	Owner-Details	30.00	5.93 s	Drill Down
2018-11-02 11:40:00	PetClinic	All Owners	30.00	6.87 s	Drill Down
2018-11-02 11:39:00	PetClinic	Owner-Details	30.00	5.93 s	Drill Down
2018-11-02 11:39:00	PetClinic	All Owners	30.00	6.99 s	Drill Down
2018-11-02 11:38:00	PetClinic	Owner-Details	30.00	5.81 s	Drill Down
2018-11-02 11:38:00	PetClinic	All Owners	30.00	7.70 s	Drill Down
		Owner-Details	30.00	5.92 s	Drill Down
		All Owners	30.00	6.82 s	Drill Down
		Owner-Details	30.00	5.51 s	Drill Down
		All Owners	30.00	7.05 s	Drill Down



The Answers ...

1. Use Open Standards



The Answers ...

2. Simplify & Automate Data Gathering

- Data Gathering through flexible configuration
- Bytecode instrumentation
- Out-of-the-box data (with zero configuration)
- Distributed tracing + context-sensitive metrics
- Integrability with other tools



inspectIT
— OCELOT



exchangeability



holistic view



code bloat



black box

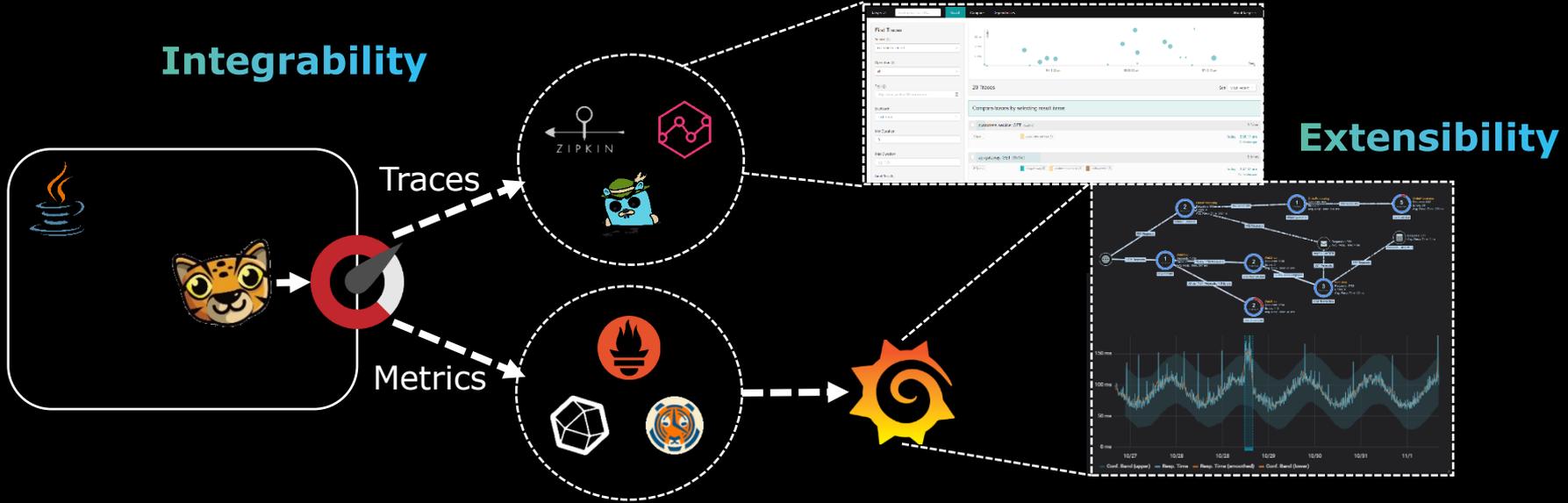


APM features

The Answers ...

3. Use the benefits of OpenAPM solutions

Integrability



exchangeability

holistic view

```
public void processRequest(HttpServletResponse request) {  
    request.setCharacterEncoding("UTF-8");  
    HttpServletResponse response = request.getResponse();  
    response.setContentType("text/html");  
    response.setCharacterEncoding("UTF-8");  
    response.getWriter().write("Hello World!");  
}
```

code bloat

black box

APM features

DEMO TIME





OpenAPM



<https://openapm.io>



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